



Job Description

Role: Restaurant & Bar Manager, Marco Pierre White Steakhouse Bar & Grill, Hull

Reporting to: General Manager

Who are we?

Marco Pierre White is an acclaimed chef, restaurateur and TV personality. He has restaurants across the UK under different concepts namely Marco Pierre White Steakhouse Bar & Grill, Marco's New York Italian, Wheeler's of St James's, Mr. White's English Chophouse, Koffmann & Mr. White's, Wheeler's Fish & Chips, Bardolino Pizzeria Bellini & Espresso Bar and Marconi Coffee & Juice Bar.

Where are we?

The Marco Pierre White Steakhouse Bar & Grill can be found in the DoubleTree by Hilton Hotel in Hull. Located next to Hull Truck Theatre and St. Stephen's shopping centre it's half a mile from the city centre. We're within 10 minutes of Ferens Art Gallery, Hull Maritime Museum, and Hull Paragon Interchange rail station, with the Old Town a mile away.

Purpose of Role

As the Restaurant and Bar Manager, you will be required to oversee all aspects of the Restaurant, Lounge Bar and in addition the hotel's breakfast service. You will be overseeing a team of multiskilled supervisors and team members.

The successful candidate's key focus will be on recruiting and maintaining an excellent team, with high service standards. In turn, this will mean a pleasurable experience for all restaurant and hotel guests dining with us.

Key Duties

- Recruit, onboard and maintain a passionate and engaged food and beverage team.
- Ensure high service standards and skill within the team, by ensuring all mandatory training is undertaken and refreshed as and when required. Ensure training standards are maintained as a priority.
- Undertake the necessary line management responsibilities such as annual appraisals, regular 1:1's and corrective activity.
- Full oversight of operational activity across the restaurant, lounge bar and breakfast team. This includes activity such as producing rotas, overseeing labour control and cost, having an excellent understanding of the outlet's budgets and targets, stock and waste control, dry and wet stock ordering, etc.
- Supporting and overseeing service from a hands-on perspective. Working in the operation during peak and essential periods.
- Regular review and action of guest feedback. Also leading the positive resolution of any escalated guest queries and concerns.
- Management of booking systems and processes. Ensuring a slick and efficient booking and diner process.
- Excellent team communication with all supporting teams, such as kitchen and sales.
- Undertaking hotel related duties such as duty management shifts, attending hotel operational meetings, taking part in internal team and culture activities etc.



What will you need to succeed?

You will have a professional and friendly personality, be able to keep calm under pressure, be confident, organised and maintain a hands-on management approach. You will demonstrate exceptional attention to detail, a guest and team first approach and a real passion for great service delivery and people development.

Requirements

Ideally seeking a candidate with

- 2+ years' experience in a comparable role.
- Branded / high-street restaurant experience.

Candidate's must-have

- A passion for the food and beverage industry.
- An interest in working within a hotel environment.
- Excellent and engaging manner and approach to guests, team and those around them. A motivating and inspiring leader.

Join us:

Joining our team allows you to experience the benefits that come from working for one of the worlds most recognised brands. Great training, global opportunities for progression and the ability to make a real difference to our guests and our Team. In return, we will listen to you and allow you the room to grow. We also offer a fantastic benefits package including meals on duty, Family and Friends discount throughout the Hilton group and comprehensive training.

If interested, please email your CV to Charlotte Spedding at Leaf Hospitality on:

cspedding@leafhospitality.com



Privacy Notice (GDPR):

If you have not received a response to your application within 21 days of submitting, unfortunately you have not been successfully shortlisted for an interview.

The information you are supplying is for legitimate interest and your information will be used for recruitment purposes only. Your details may be added onto a recruitment/HR system used by the Company to support in the recruitment process which is accessible by a third party.

If you are not successful in your application your details will be held for a period of one year or in line with the lawful time frames. During this time your details will be held securely. After this period your details will be permanently deleted, and you will need to submit a further application for any future interest. If you do not wish for us to keep your application on file, wish to withdraw your consent, read our full privacy notice or have your personal data erased by the Company, please let us know by calling 01482 755500.