



The DoubleTree by Hilton Lincoln

Brayford Wharf North  
Lincoln  
LN1 1YW

## Food and Beverage Assistant

### In the Marco Pierre White Steakhouse and Grill Restaurant

The DoubleTree by Hilton Lincoln are seeking casual Waiting Staff to work within our Marco Pierre White Steakhouse and Grill Restaurant.

The restaurant is located on the 5th floor of The DoubleTree by Hilton Lincoln, and has successfully become an iconic 'go to' restaurant. The DoubleTree is Lincoln's only 4-star deluxe hotel located in the heart of this historic city, on the stunning Brayford waterfront. With 160 spacious guest rooms and suites, our guests can also choose to stay active in our complimentary on-site fitness center. Our newly extended hotel offers our guests stunning views of Lincoln's Cathedral from our two rooftop terraces, modern and contemporary interior décor and the opportunity to host some of Lincoln's most exciting events.

The successful candidate will be required to work shift patterns including evenings, weekends, bank holidays and other public holidays as needed.

We are searching for a passionate individual who takes great pride in offering excellent customer service.

#### **Key Responsibilities:**

- Handling food & beverage in line with food hygiene and health and safety policies
- Offering excellent customer service at all times
- Liaising with the Kitchen and Bar team in a professional manner
- Setting up and clearing away of the restaurant
- Serving guests, taking food and drinks orders
- Providing table service
- Hosting, meeting and greeting guests
- Building a rapport with your guests throughout the night
- Excellent knowledge of the restaurant's menu offerings
- Ability and confidence to up sell and recommend food and beverage
- Cash handling and till responsibilities
- Collection of cutlery and crockery
- Taking restaurant bookings and answering enquiries in a professional and timely manner
- Maintaining cleanliness of the restaurant at all times
- And more!

#### **What we are looking for:**

- A team player
- Individual confident in customer interactions
- Ability to work in and among a fast-paced environment
- Previous service experience would be an advantage but not essential for the role

#### **Team Member Benefits:**



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Joining our team allows you to experience the benefits that come from working for one of the worlds most recognised brands. Great training, global opportunities for progression and the ability to make a real difference to our guests and our Team. In return we will listen to you and allow you the room to grow. We also offer a fantastic benefits package including meals on duty, Family and Friends discount throughout the Hilton group and comprehensive training

If you have not received a response to your application within 21 days of submitting, unfortunately you have not been successfully shortlisted for an interview.

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**Privacy Notice:**

The information you are supplying is for legitimate interest and your information will be used for recruitment purposes only. Your details may be added onto a recruitment/HR system used by the Company to support in the recruitment process which is accessible by a third party.

If you are not successful in your application your details will be held for a period of one year or in line with the lawful time frames. During this time your details will be held securely. After this period your details will be disposed of, and you will need to submit a further application for any future interest. If you do not wish for us to keep your application on file, wish to withdraw your consent, read our full privacy notice or have your personal data erased by the Company, please let us know by contacting the Human Resources Department.